



# Trek Associates



We don't make the equipment.  
We make the equipment work!



## PRINthead POLICY

- MUST MEET MINIMUM YEARLY VOLUME OF LABELS & RIBBONS (ON DIRECT THERMAL MATERIAL, JUST MATERIAL)
- BLANKET CONTRACT WITH SCHEDULED RELEASES REQUIRED
- ONE PRINthead PROVIDED FOR EVERY 2MM LINEAR INCHES OF MATERIAL PURCHASED. PRINtheADS ARE ONLY SUPPLIED WHEN A FAILURE OCCURS WITHIN THE TERMS OF THIS AGREEMENT. TREK RESERVES THE RIGHT TO INSPECT FAILED PRINtheADS AND/OR PRINTERS.
- CONTRACT CANCELLATION – IN THE EVENT THAT THE CONTRACT IS CANCELLED AND/OR THE CONTRACTED VOLUME IS NOT TAKEN, TREK RESERVES THE RIGHT TO BILL FOR EACH PRINthead SUPPLIED UNDER THIS PROGRAM.
- TERMS AND CONDITIONS OF THIS AGREEMENT ARE SUBJECT TO CHANGE WITHOUT NOTICE.
- PRINtheADS FAILURES CAUSED BY OTHER CONDITIONS SUCH AS BUT NOT LIMITED TO POWER SURGES, CUSTOMER NEGLIGENCE AND IMPROPER MAINTENANCE ARE NOT COVERED.
- FOR NEW CUSTOMERS, TREK WILL PROVIDE AN ADVANCED EXCHANGE OF AFFECTED PRINtheADS BASED ON YEARLY VOLUME. THESE HEADS WILL BE DEBITED FROM THE CONTRACT QUANTITY AS WE CANNOT BE SURE THAT THE OLDER CONSUMABLES DID NOT CAUSE THE FAILURE
- ADDITIONAL PRINtheADS WILL BE AVAILABLE AT A SIGNIFICANT DISCOUNT
- TREK ASSOCIATES LIABILITY IS LIMITED TO THE REPLACEMENT COST OF THE PRINthead. TREK ASSOCIATES IS NOT RESPONSIBLE FOR ANY DOWNTIME OR OTHER COSTS ASSOCIATED WITH A PRINthead FAILURE ABOVE AND BEYOND THE COST OF PRINthead
- THIS PROGRAM IS VALID FOR THE FOLLOWING MAKES AND MODELS OF PRINTERS
  - **DATAMAX** – PRODIGY, PRODIGY PLUS, PRODIGY MAX, ALLEGRO, DMX400, DMX4000, DMX8500, M-CLASS (203 & 300DPI) & I-CLASS (203 & 300DPI)
  - **INTERMEC** – 3400 A/B/C/D/E, 3100, 4100, 4400, 4420, 8646, PD41 AND PM4i (203 DPI ONLY)
  - **MONARCH** – 9820/30/35/40/50
  - **SATO** – 8400, 8400S, M8480, M8485S/SE, 8460S/SE, CL408, CL408e
  - **ZEBRA** – 105 S/SE/SL, 110Xi, 140Xi, 142, 143, 170Xi, 173 PAX, Z4M, Z4000, S300, S500, S600, S4M, Z6M, 220Xi, ZM400 & ZM600. (CURRENTLY ONLY 203 DPI PRINTERS)
  - **OTHERS** – PLEASE CONTACT TREK ASSOCIATES FOR OTHER PRINTER MODELS AND/OR DPI. IF AVAILABLE WE WILL WORK WITH YOU TO PLACE YOUR PRINTERS UNDER THIS PROGRAM.

PLEASE CONTACT ONE OF OUR MEDIA REPRESENTATIVES TO DISCUSS YOUR LABELING REQUIREMENT. THEY WILL BE ABLE TO ASSIST YOU WITH LABEL AND RIBBON PRICING AS WELL AS VOLUMES REQUIRED FOR THIS PROGRAM.

